

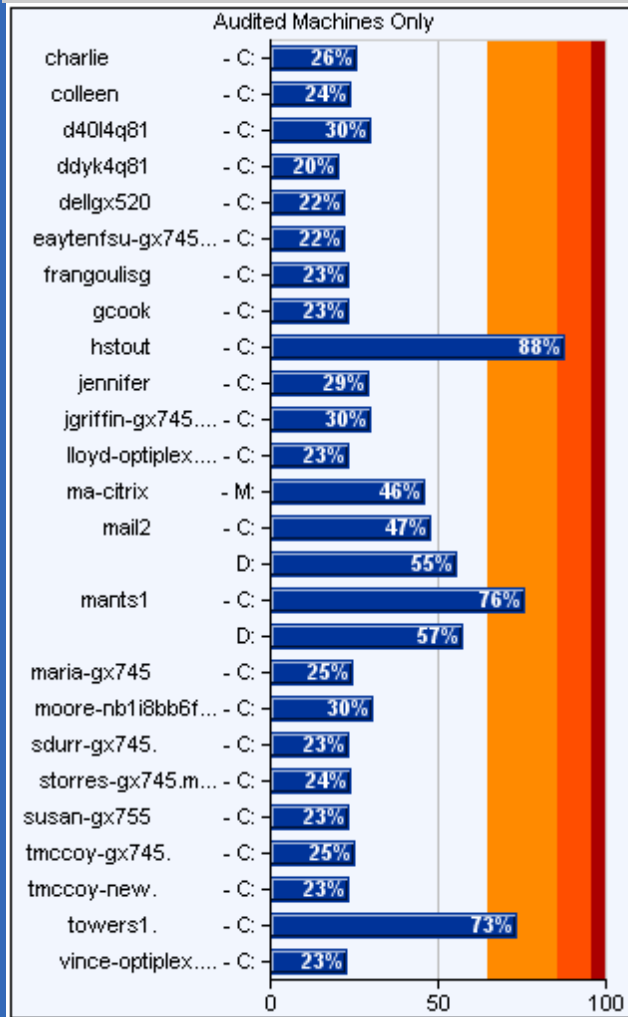
Client Information

| | |
|-----------------------|--------|
| Contact Person | Sample |
| IT Manager | Sample |
| Servers Managed | 3 |
| Workstations Managed | 21 |
| Total Systems Managed | 24 |

System Activity Last 30 Days

| | |
|-----------------------|-----|
| Patch Scans Completed | 206 |
| Patches Installed | 316 |
| Audits Completed | 476 |

Disk Space Used

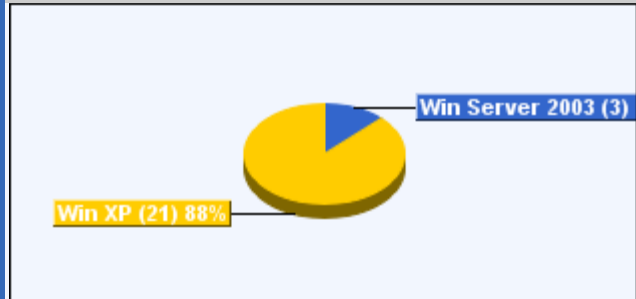


Network Health Score

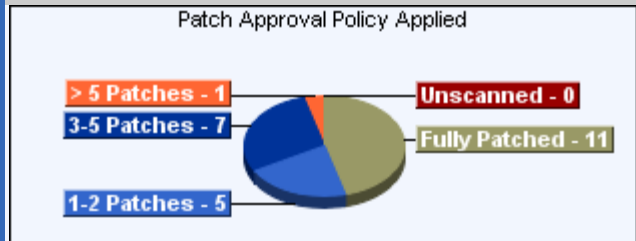
| | | |
|-----------------|------|-------|
| Patch Score | 77% | * 1/5 |
| OS Score | 100% | * 1/5 |
| Disk Score | 94% | * 1/5 |
| Event Log Score | 100% | * 1/5 |
| Alarm Score | 100% | * 1/5 |

94%

Operating Systems



Patch Status



Alarm Notifications

| | |
|------------------------------|---|
| No Alerts Found | 0 |
| No System Alarms Found | 0 |
| No SNMP Alarms Found | 0 |
| No System Check Alarms Found | 0 |
| No Log Parser Alarms Found | 0 |

License Summary

| Servers | | |
|--------------|--|---|
| Windows 2003 | Server R2 Standard Edition Service Pack 2 Build 3790 | 2 |
| Windows 2003 | Server R2 Standard x64 Edition Service Pack 2 Build 3790 | 1 |
| Total | | 3 |

| Workstations | | |
|--------------|--|----|
| Windows XP | Professional Edition Service Pack 2 Build 2600 | 1 |
| Windows XP | Professional Edition Service Pack 3 Build 2600 | 20 |
| Total | | 21 |

Microsoft Office Licenses

| | |
|--------------|-----------|
| Office 2007 | 12 |
| Office 2003 | 10 |
| Office XP | 0 |
| Office 2000 | 0 |
| Office 97 | 0 |
| Total | 22 |

| | |
|---------------------------------|--|
| How To Read This Report: | |
| System Activity | <ul style="list-style-type: none"> • Patch Scans Completed – The total number times machines have been scanned for installed and missing security patches. • Patches Installed – The total number of security patches that have been installed on machines. • Audits Completed – The total number of times machines have been audited for hardware and software changes. |
| Disk Space Used | Displays the percentage of hard drive space used on either all machines or just servers. These relate to network drives or shared folders. A good status indicator is that the space used is less than 60%. |
| Network Health Score | This is a weighted average calculation that provides an <i>At a Glance</i> overall all network health score. Individual items are scored 0% (lowest) to 100% (highest). Scores are totaled, averaged and weighted to generate a percentage. |
| Operating Systems | Displays the different Windows operating system platforms installed on machines in the network. A good status indicator is that all mission critical machines or server have Windows 2000 or higher installed. |
| Patch Status | Displays the current amount of patches needing to be installed on machines in the network. A good status indicator is zero un-scanned machines and a very low number of machines missing patches. |
| Alarm Notifications | Displays the total number of each alarm notification generated. Alarms are not generally bad or good. Alarms are the result of proactive monitoring of key system elements. Alarms provide the basis for behind the scene actions that keep the network healthy and operational. |
| License Summary | Displays the total of all Microsoft Server, Workstation and Office licenses. |